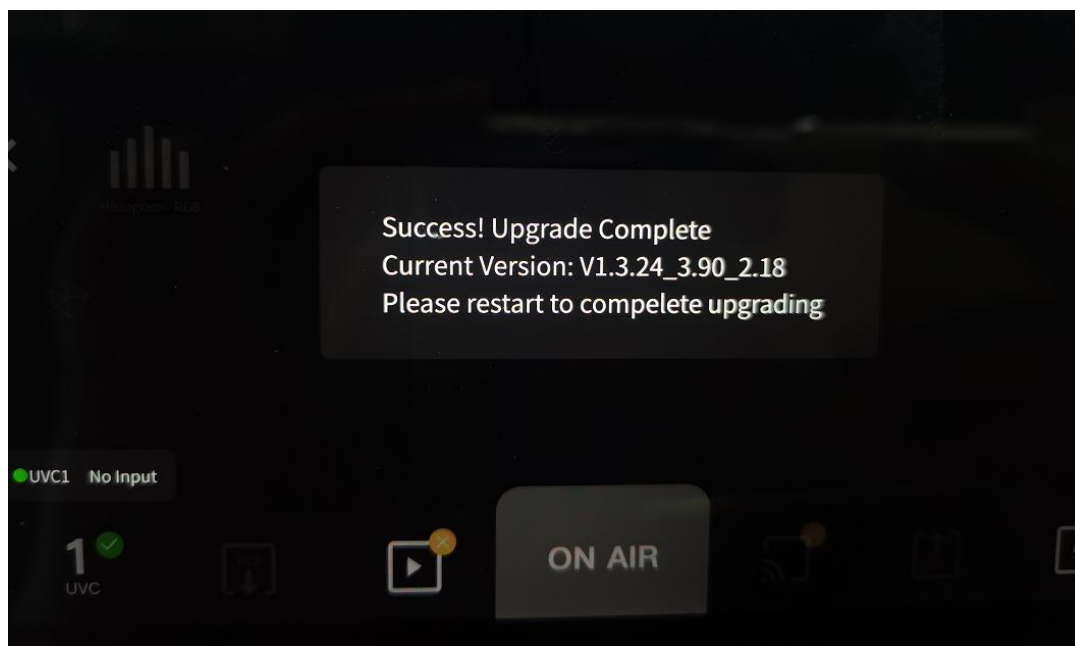




## USB Upgrade


### Remark:


1. The U disk format only supports FAT32, NTFS, exFAT.
2. Please do not decompress and rename the delivered package to avoid being unable to upgrade.
3. **Do not power off during the upgrade process**, otherwise the TAO 1 pro will be unable to enter the system after booting.
4. If an old program (before V1.2.26) is used, there will be a gray screen for about 1 minute when upgrade(the program is decompressed and loaded). Please do not power off the device during that.
5. If the TAO 1pro is automatically shut down during the upgrade (The black screen last for over 10 minutes or the power bottom light turned off ), but it does not affect the normal startup of the device, you may upgrade v1.2.28 patch package first, then upgrade the latest version of the program.[For more information, please follow the steps in “Reference: How to upgrade v1.2.28 patch package?” at end of the guidance.]
6. **Please DO NOT connect any signal to the input ports during upgrading. The upgrades for HDMI inputs are added in the latest firmware.** Please don't connect any signal to input ports. After the software package upgrade is complete, the device will automatically restart and perform firmware upgrade for HDMI input. **Waiting for 2 minutes , Do not power off during this time.** Then a message indicating that the upgrade is successful will pop up on the screen, Please restart the device manually after this message shown up.



## Steps

1. Copy all these two files to the root directory of the U disk.(Please remember copy the .img file)

 TAO1PRO\_RELEASE\_V1.3.07\_3.77\_2.14\_PATCH.zip

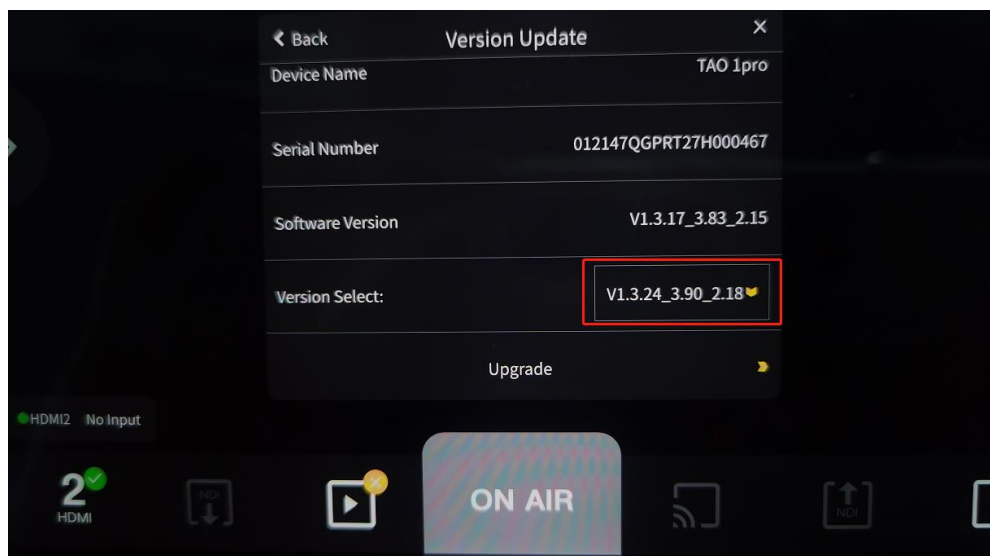
 TAO1PRO\_RELEASE\_V1.3.24\_3.90\_2.18\_202208031904.img

Note: After upgrading the img format package, the ZIP format package upgrade is no longer supported

2. Insert the U disk into the record USB port, Power on TAO 1pro.



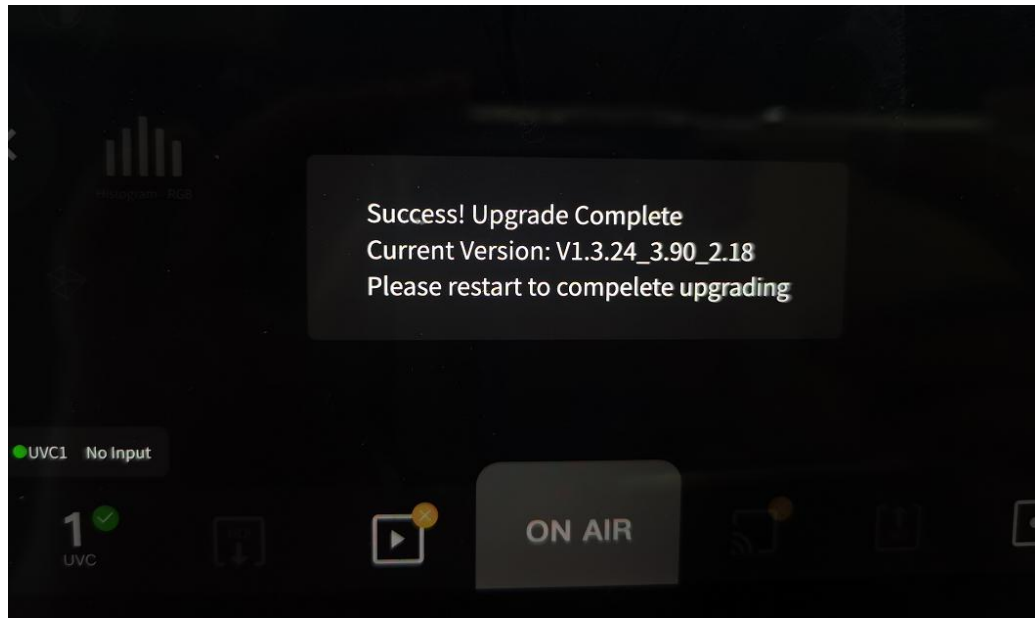
3. Enter setting, find and select the [Upgrade] option.
4. Go to the version select, choose V1.3.24 and confirm the upgrade.



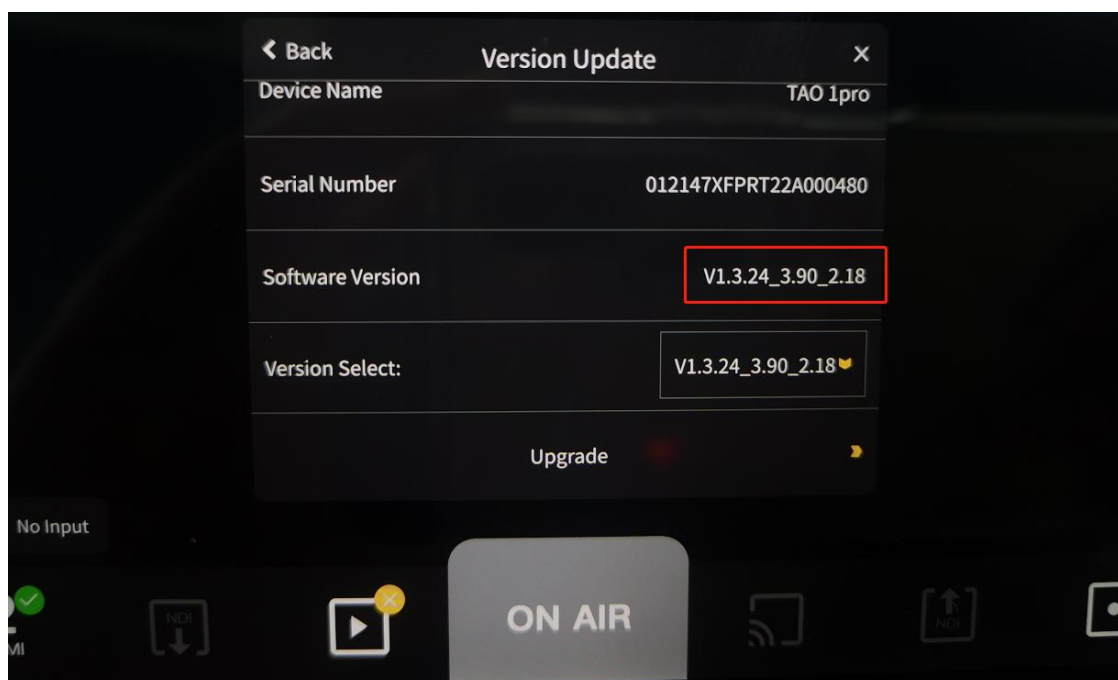
**5. Wait for about 5 minutes , and do not power off during upgrade.**

The TAO 1pro will upgrade the img package and zip package together synchronously, no need any other operation at the moment.

6. Then a message indicating that the upgrade is successful will pop up on the screen, Please restart the device manually after this message shown up.



7. When the upgrade is done, please check the version in the menu, if the version shows the same as the picture (V1.3.24\_3.90\_2.18), the upgrade is successful. Then do the manually reboot. If it's inconsistent with the displayed version, it means the upgrade failed, please try to upgrade again.



## Reference

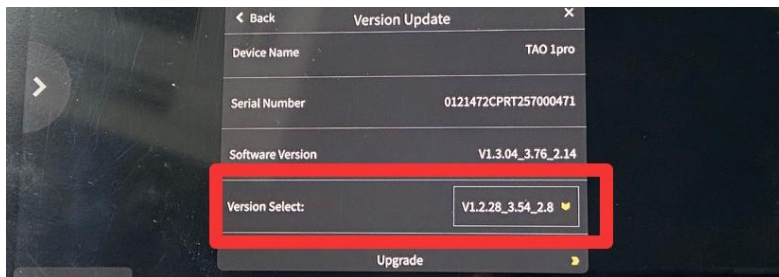
### ➤ How to upgrade v1.2.28 patch package?

If TAO 1pro is automatically shut down during the upgrade (The black screen last for over 10 minutes or the power bottom light turned off ), but it does not affect the normal startup of the device, you may upgrade v1.2.28 patch package first, then upgrade the latest version of the program. Please follow the steps below.

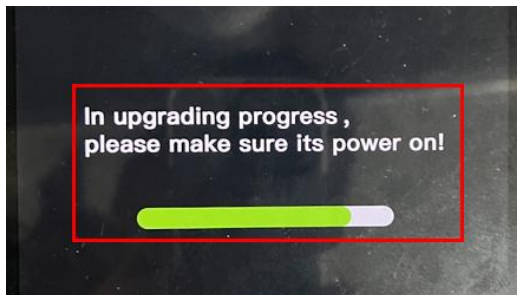
Here is the link of the patch package:

[https://www.dropbox.com/sh/v6upm0hy0o5r0t1/AACmGGhELU\\_VasT3gqi3P4O6a?dl=0](https://www.dropbox.com/sh/v6upm0hy0o5r0t1/AACmGGhELU_VasT3gqi3P4O6a?dl=0)

1. Put V1.2.28 to U disk root directory only, (Don't put other packages in the U disk at the moment), Go to the version select, upgrade V1.2.28 first.



2. Then wait for a moment , shows “In upgrading progress...” and the TAO 1pro will restart automatically.(Do not power off the device during the upgrade).

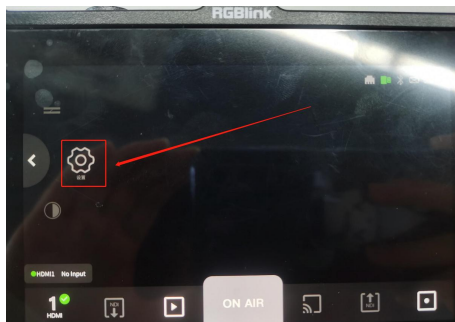


3. After finishing the V1.2.28 upgrade, The current version still keeps same, won't change to 1.2.28, It's normal.
4. Then do the upgrade to V1.3.24 follow the steps of USB Upgrade.

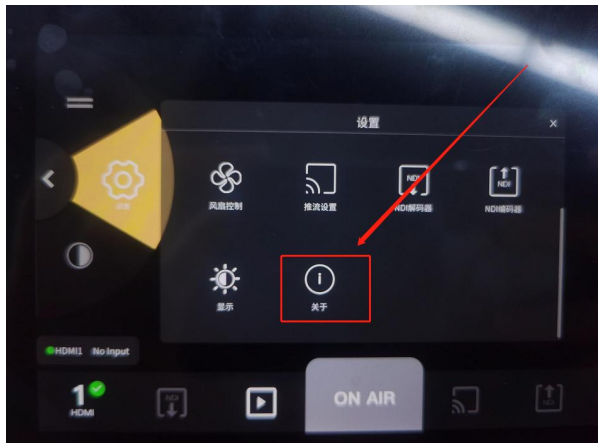
### ➤ How to change Chinese to English on TAO 1 pro.

If the language is Chinese after the upgrade. Please change the language follow the steps below.

1. Slide on the scrolling menu on the left to find this icon.



2. Tap that icon to open the secondary menu and slide down to choose the last one. Tap it.



3. Then you will see this page. Please tap the yellow arrow to choose the second one. Now the Chinese change to English successfully.

